

**From:** Sualog, Jallyn (ACF)  
**Sent:** Sat, 10 Apr 2021 15:33:18 +0000  
**To:** Goldhaber, Ben (ACF);Huang, Cindy (ACF)  
**Cc:** Antkowiak, Stephen (ACF);Smith, MichaelW (OS/ASPR/EMMO);Hooban, Tala (ACF);Chang, Jooyeun (ACF);Moreno, Rafael (OS/ASPR/IO)  
**Subject:** RE: Conditions at HHS Facility in Pittsburgh  
**Attachments:** PHS, RE: FEMA/Red Cross/WPS and FPS at Dimmit, Donna, Pecos, and Carrizo Springs

From me. I sent multiple requests to have some of the dhs staff diverted to the site. See attached emails.

*Jallyn N. Sualog*

Deputy Director for Children's Programs  
Office of Refugee Resettlement  
Administration for Children and Families  
U.S. Department of Health and Human Services  
330 C Street SW  
Washington, DC 20201  
[Jallyn.Sualog@acf.hhs.gov](mailto:Jallyn.Sualog@acf.hhs.gov)  
O: (202) 401-4997  
C: (b)(6)

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**From:** Goldhaber, Ben (ACF) <Ben.Goldhaber@acf.hhs.gov>  
**Sent:** Saturday, April 10, 2021 11:29 AM  
**To:** Sualog, Jallyn (ACF) <Jallyn.Sualog@ACF.hhs.gov>; Huang, Cindy (ACF) <Cindy.Huang@acf.hhs.gov>  
**Cc:** Antkowiak, Stephen (ACF) <Stephen.Antkowiak@acf.hhs.gov>; Smith, MichaelW (OS/ASPR/EMMO) <Michaelw.Smith@hhs.gov>; Hooban, Tala (ACF) <Tala.Hooban@acf.hhs.gov>; Chang, Jooyeun (ACF) <Jooyeun.Chang@acf.hhs.gov>; Moreno, Rafael (OS/ASPR/IO) <Rafael.Moreno@hhs.gov>  
**Subject:** RE: Conditions at HHS Facility in Pittsburgh

"There was a request for 28 staff who can and will do childcare to be deployed there."

Please expand. Requested from who?

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**From:** Sualog, Jallyn (ACF) <[Jallyn.Sualog@ACF.hhs.gov](mailto:Jallyn.Sualog@ACF.hhs.gov)>  
**Sent:** Saturday, April 10, 2021 11:21 AM  
**To:** Huang, Cindy (ACF) <[Cindy.Huang@acf.hhs.gov](mailto:Cindy.Huang@acf.hhs.gov)>; Goldhaber, Ben (ACF) <[Ben.Goldhaber@acf.hhs.gov](mailto:Ben.Goldhaber@acf.hhs.gov)>  
**Cc:** Antkowiak, Stephen (ACF) <[Stephen.Antkowiak@acf.hhs.gov](mailto:Stephen.Antkowiak@acf.hhs.gov)>; Smith, MichaelW (OS/ASPR/EMMO) <[Michaelw.Smith@hhs.gov](mailto:Michaelw.Smith@hhs.gov)>; Hooban, Tala (ACF) <[Tala.Hooban@acf.hhs.gov](mailto:Tala.Hooban@acf.hhs.gov)>; Chang, Jooyeun (ACF) <[Jooyeun.Chang@acf.hhs.gov](mailto:Jooyeun.Chang@acf.hhs.gov)>  
**Subject:** RE: Conditions at HHS Facility in Pittsburgh  
**Importance:** High

All,

I have just spoken to Marnie Weston about the allegations below. Here is what she has indicated.

- It is part of their expectations of their staff that they clean the children's bathrooms and the staff bathrooms as well as empty the garbage. Because the site is manned by DHS who has refused to do janitorial work, they've had to have their maintenance guy do this. They admit that they need to do a better job of this.
- DHS staff only does light cleaning and does only
- They do not supply N95 masks for daily use. They provide staff N95 use to be used 20X but provide gowns, gloves, face shield for daily.
- The DHS staff do not do any bathing, changing or cleaning up after young children. They also do not enter bedrooms to assist young children to the bathroom.
- DHS does not do physical care of children with COVID. The program has helped them get access to vaccination (last Thursday) through the County.
- DHS staff have refused to even witness (stand outside and observe interaction with children in rooms)

DHS staff has been there for almost two weeks (Tuesday). The program has requested that they have staff that can provide direct care to these tender age children because they do not have adequate state cleared staff to do so. We need to backfill these staff on Monday as they will be done on Tuesday. The program has indicated that they have tried to give these volunteers a day off, but there is not enough staff. There was a request for 28 staff who can and will do childcare to be deployed there.

*Jallyn N. Sualog*

Deputy Director for Children's Programs  
Office of Refugee Resettlement  
Administration for Children and Families  
U.S. Department of Health and Human Services  
330 C Street SW  
Washington, DC 20201

[Jallyn.Sualog@acf.hhs.gov](mailto:Jallyn.Sualog@acf.hhs.gov)

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**From:** Huang, Cindy (ACF) <[Cindy.Huang@acf.hhs.gov](mailto:Cindy.Huang@acf.hhs.gov)>

**Sent:** Saturday, April 10, 2021 10:44 AM

**To:** Goldhaber, Ben (ACF) <[Ben.Goldhaber@acf.hhs.gov](mailto:Ben.Goldhaber@acf.hhs.gov)>

**Cc:** Antkowiak, Stephen (ACF) <[Stephen.Antkowiak@acf.hhs.gov](mailto:Stephen.Antkowiak@acf.hhs.gov)>; Sualog, Jallyn (ACF) <[Jallyn.Sualog@ACF.hhs.gov](mailto:Jallyn.Sualog@ACF.hhs.gov)>; Smith, MichaelW (OS/ASPR/EMMO) <[Michaelw.Smith@hhs.gov](mailto:Michaelw.Smith@hhs.gov)>;

Hooban, Tala (ACF) <[Tala.Hooban@acf.hhs.gov](mailto:Tala.Hooban@acf.hhs.gov)>; Chang, Jooyeun (ACF) <[Jooyeun.Chang@acf.hhs.gov](mailto:Jooyeun.Chang@acf.hhs.gov)>

**Subject:** RE: Conditions at HHS Facility in Pittsburgh

Tala, Pls call, looping in Jallyn if she is avail. Thanks.

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**From:** Goldhaber, Ben (ACF) <[Ben.Goldhaber@acf.hhs.gov](mailto:Ben.Goldhaber@acf.hhs.gov)>

**Sent:** Saturday, April 10, 2021 10:40 AM

**To:** Huang, Cindy (ACF) <[Cindy.Huang@acf.hhs.gov](mailto:Cindy.Huang@acf.hhs.gov)>

**Cc:** Antkowiak, Stephen (ACF) <[Stephen.Antkowiak@acf.hhs.gov](mailto:Stephen.Antkowiak@acf.hhs.gov)>; Sualog, Jallyn (ACF)

<[Jallyn.Sualog@ACF.hhs.gov](mailto:Jallyn.Sualog@ACF.hhs.gov)>; Smith, MichaelW (OS/ASPR/EMMO) <[Michaelw.Smith@hhs.gov](mailto:Michaelw.Smith@hhs.gov)>;  
Hooban, Tala (ACF) <[Tala.Hooban@acf.hhs.gov](mailto:Tala.Hooban@acf.hhs.gov)>; Chang, Jooyeun (ACF) <[Jooyeun.Chang@acf.hhs.gov](mailto:Jooyeun.Chang@acf.hhs.gov)>  
**Subject:** Re: Conditions at HHS Facility in Pittsburgh

I'm checking to see if the RA could possibly get there today but that's not confirmed.

Who is calling grantee?

On Apr 10, 2021, at 10:38 AM, Huang, Cindy (ACF) <[Cindy.Huang@acf.hhs.gov](mailto:Cindy.Huang@acf.hhs.gov)> wrote:

Ok

Cindy Huang

(b)(6)

On Apr 10, 2021, at 10:37 AM, Hernandez, Patrick (OS/ASPR/IO) <[Patrick.Hernandez@hhs.gov](mailto:Patrick.Hernandez@hhs.gov)> wrote:

Cindy/Steve,

This is a programmatic issue that need to be addressed. Ben has a Region 3 POC. Pls get with Ben on a separate string to facilitate contact with Region 3 and get information/eyes on today. Pls report back ASAP.

Patrick L. Hernandez  
Deputy Assistant Secretary  
Incident Command and Control  
HHS/ASPR  
Office: 202.719.5241  
Mobile: (b)(6)  
Scheduling Assistance:  
[Brigitte.Coleman@hhs.gov](mailto:Brigitte.Coleman@hhs.gov)

On Apr 10, 2021, at 10:28 AM, Huang, Cindy (ACF) <[Cindy.Huang@acf.hhs.gov](mailto:Cindy.Huang@acf.hhs.gov)> wrote:

I don't know. Mike/Chris, Could you please call Jim Dela Cruz to run that down?

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**From:** Hernandez, Patrick (OS/ASPR/IO) <[Patrick.Hernandez@hhs.gov](mailto:Patrick.Hernandez@hhs.gov)>  
**Sent:** Saturday, April 10, 2021 10:28 AM  
**To:** Huang, Cindy (ACF) <[Cindy.Huang@acf.hhs.gov](mailto:Cindy.Huang@acf.hhs.gov)>  
**Cc:** Sualog, Jallyn (ACF) <[Jallyn.Sualog@ACF.hhs.gov](mailto:Jallyn.Sualog@ACF.hhs.gov)>; Smith, MichaelW (OS/ASPR/EMMO) <[Michaelw.Smith@hhs.gov](mailto:Michaelw.Smith@hhs.gov)>; Christopher McGough <[christopher.mcgough@fema.dhs.gov](mailto:christopher.mcgough@fema.dhs.gov)>; Hooban, Tala (ACF) <[Tala.Hooban@acf.hhs.gov](mailto:Tala.Hooban@acf.hhs.gov)>; Tierney, MaryAnn (DHS/FEMA) <(b)(6)>  
**Subject:** Re: Conditions at HHS Facility in Pittsburgh



Cindy,

Do we have a Region 3 rep that can get eyes on and/or coordinate to inquire/investigate?

Patrick L. Hernandez  
Deputy Assistant Secretary  
Incident Command and Control  
HHS/ASPR  
Office: 202.719.5241  
Mobile: (b)(6)  
Scheduling Assistance:  
[Brigitte.Coleman@hhs.gov](mailto:Brigitte.Coleman@hhs.gov)

On Apr 10, 2021, at 10:24 AM, Huang, Cindy (ACF) <[Cindy.Huang@acf.hhs.gov](mailto:Cindy.Huang@acf.hhs.gov)> wrote:

Hi all,

Please see this report on HFI run by Sister Linda.

Jallyn (head of safety & wellbeing for Artemis) & Ops (Mike/Chris), please call Sister Linda asap to discuss how to remedy this situation.

Could you please report back on the actions needed to address?

Thank you, Cindy

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**From:** Tierney, MaryAnn <[MaryAnn.Tierney@fema.dhs.gov](mailto:MaryAnn.Tierney@fema.dhs.gov)>  
**Sent:** Saturday, April 10, 2021 10:11 AM  
**To:** O'Connell, Dawn (HHS/IOS) <[Dawn.Oconnell@hhs.gov](mailto:Dawn.Oconnell@hhs.gov)>; Chang, Jooyeun (ACF) <[Jooyeun.Chang@acf.hhs.gov](mailto:Jooyeun.Chang@acf.hhs.gov)>; Huang, Cindy (ACF) <[Cindy.Huang@acf.hhs.gov](mailto:Cindy.Huang@acf.hhs.gov)>; Hernandez, Patrick (OS/ASPR/IO) <[Patrick.Hernandez@hhs.gov](mailto:Patrick.Hernandez@hhs.gov)>; Pryor, Rachel (HHS/OS/IOS) <[Rachel.Pryor@hhs.gov](mailto:Rachel.Pryor@hhs.gov)>  
**Cc:** Nelms, Jordan (DHS.GOV) <[jordan.nelms@fema.dhs.gov](mailto:jordan.nelms@fema.dhs.gov)>; Manchester, Michael (fema.dhs.gov) <[michael.manchester@fema.dhs.gov](mailto:michael.manchester@fema.dhs.gov)>; Higgins, Jennifer B (b)(6) Eastman, Alexander (hq.dhs.gov) (b)(6); GANDHI, PRITESH (b)(6)  
**Subject:** FW: Conditions at HHS Facility in Pittsburgh

Hello:

Please see below. I believe they are referring to the site run by Sister Linda. The description below is pretty dire. Suggest HHS look into this ASAP as we are also sending children to another facility run by her – PIA.

MaryAnn Tierney (she/her)  
Acting Deputy Administrator | Office of the Administrator |  
Office: (202) 646-3900 | Mobile: (b)(6)

[maryann.tierney@fema.dhs.gov](mailto:maryann.tierney@fema.dhs.gov)

(b)(6) secure)

Federal Emergency Management Agency

[fema.gov](https://www.fema.gov)

<image001.png>

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**From:** Renaud, Tracy L (b)(6)

**Sent:** Saturday, April 10, 2021 10:00 AM

**To:** Tierney, MaryAnn <[MaryAnn.Tierney@fema.dhs.gov](mailto:MaryAnn.Tierney@fema.dhs.gov)>; Higgins, Jennifer B

(b)(6); GANDHI, PRITESH (b)(6); Eastman,

Alexander (b)(6)

**Cc:** David Pekoske (b)(6)

**Subject:** Conditions at HHS Facility in Pittsburgh

All –

We received the message below from one of our detailees who is working at the HHS facility in Pittsburgh. Is there some way to raise this with your POCs at HHS to see if we can get some assistance in improving conditions?

I'm on deployment for the border force. We were first at the hub that's been on the news in Donna Texas. There are no words for that situation. But then we got shipped out to Pittsburgh to help an HHS facility get set up ahead of gov contracts being written. We are supposed to go somewhere new every two weeks. This place in PA is deplorable. They only have 68 kids but I'd rather be in Donna with the 5,000. They haven't cleaned a thing in the time it's been set up. There is shit smeared on the floors. We have begged their admins to have a cleaning service come in but they refuse. Say the 5 year olds can clean themselves. Half the kids on my floor have covid and it's spreading. They aren't sectioning off anyone. They are sharing oral thermometers. Everyone on my floor has lice. They treated them then out them back in the same dirty sheets. List goes on. I heard they sent a report up to DHS saying all the measures and precautions they are taking and none of them are true. I don't know who to complain to. All 16 of us here from DHS have voiced these concerns here and they ignore us. It's bad. It's a seepool and they are making us work in it too and exposing the kids. I thought one of the girls was pregnant. The clinic refused to see her. Kids have 100 fever and aren't seen by anyone. It's bad. But HHS is working with holy family institute which has this place Journey of Hope. Literally lice and covid and not one surface has been cleaned in more than two weeks.

And they are furious we won't complete a 'spirituality log' regarding the children's Christian faith and daily prayers.

I literally walked through flooded toilet water of a covid kid to serve dinner to the kids.

We are in this 24 hours a day - 7 days a week. We work 12.5 hour shifts. Every day

I only get one ppe mask and I can only get a new one every 15 days but I'm caring for covid kids for 12.5 hours a day everyday.

*Tracy L. Renaud  
Senior Official Performing the Duties of Director  
U.S. Citizenship & Immigration Services  
Department of Homeland Security*